

Profile I have over 25 years' experience in customer facing technical and software delivery, change and consulting roles around Infrastructure (WAN/LAN), Servers, Hosting, Service Delivery, and Project and Programme Management. Examples are multiple and concurrent infrastructure deliveries for Government such as large-scale programmes for the Home Office, MoJ and HMRC working across protectively marked environments up to secret in infrastructure development, experimentation, telecoms and communications data, transformation, integration and information management.

I am process and quality focused having gained invaluable technical, delivery, policy and commercial experience over the last 25 years. Can work unaided or as a team player. I'm comfortable with all manner of hardware and software and don't mind getting stuck in to help meet delivery expectations. I am technically capable, commercially aware, comfortable at all levels including Board and SCS and ready to go.

Objectives My objective is to be associated with a professional services company working with or to work directly in; Central Government, Intelligence communities, Law Enforcement, Defence directorate or Telecoms in a senior project management or portfolio delivery management role.

I am continually looking to improve my skills and embed in local culture to enable the delivery of high quality, value for money and secure projects and services.

I'm keen to provide a real influence up to Ministerial and Board level in steering multi-million-pound projects and programmes to achieve quality, strategic outcomes.

Summary Achievements
(for more detailed skills please see page 4)

- Prince2 Practitioner bringing project governance to new and in train projects and programmes including management of suppliers, RAID, budget, reporting, design, test, implementation, ITIL, change, procurement, policy commercial, etc.
- Recent Projects Managed:
 - Leading edge CD services programme technical delivery for Home Office, Telecoms and Law Enforcement
 - Transforming Rehabilitation, Estates Transformation ICT Programme delivery. EUCS, Print, WAN/LAN, WiFi, Telephony
 - MoJ Estates delivery/deployment programme capability building including PMO. EUCS, Print, WAN/LAN, WiFi, Telephony
 - MoJ estate-wide Legacy Telephony decommissioning
 - Service Acceptance of new MoJ Telephony Service (ITIL)
 - MoJ Estates Transformation 4 Programme (London). Building and ICT decommissioning, user and data relocations. EUCS, WAN/LAN, Servers, Data Centre, Telephony
 - Atos Restricted Support Network refresh (MoJ IL3/4). WAN, Security
 - Ministry of Justice Infrastructure Refresh Programme (DIR). EUCS, Print, WAN/LAN, WiFi, Telephony
 - HMRC Customs Transformation, Export Control System; Infrastructure and developed application test and delivery; SFIA Tools, Eurotunnel ANPR systems, etc.
 - Spectrum Programme for HMRC (Criminal, Compliance and UKBA). Large-scale development and Integration
 - UKBA Points Based System for Immigration (Caseworking, Metastorm, RAD)
 - Home Office Tech Refresh (inc Secure Laptop deployment)
- Infrastructure and Development Project management. Full lifecycle including BID, PID, plans, resourcing, reporting (progress and finance), RAID, service readiness and service transition/acceptance, stakeholder and expectation management, Risk and Issue mitigation / resolution. Confident with common project tools such as MSP, Dimensions, QC, etc. and complex programme planning including project and programme interdependencies
- Have built trusted relationships with employer, supplier and customer based on understanding of business needs, process and consistent delivery to scope
- Added value to the management of the Microsoft Practice at Bytes (Plato) by achieving timely and accurate P&L reporting and providing team leadership and man management as well as full life cycle management of technical customer projects
- Understanding of Central Government particularly Home Office, Justice and HMRC
- Understanding of and comfortable with Security aspects inclusive of RMADS, ITHC, SyOps having delivered secure infrastructure projects working across Impact Levels
- Comfortable with most mainstream and leading-edge technologies having designed, supported, implemented and

used them for many years. Expert in infrastructure and telecoms development and delivery

- Fully conversant with Office suite of products and tools
- Mentor

**Summary of
Recent
Experience**

Project Manager (Contract)

March 2016 to date, Home Office-OSCT-NCDS, UK

High level of security and non-disclosure applicable.

Delivery of multiple complex technical workstreams in the communications data arena. Interpretation of and adherence to prevailing policy and assured delivery under CTSA and IPA. Achieved high-success rate of positive outcomes for Law Enforcement despite being the first organisation in the world to identify the need, develop solutions, work with Telecoms Operators on those solutions and deliver them to quality and VFM.

Working in an often-disturbing criminal space, significant stakeholder positive outcomes were achieved in multiple areas including terrorism, child abuse, murder, online harassment, fraud, guns and drugs.

As a value add, delivered an initial Information Management strategy for the department and implement early initiatives such as SharePoint design and config, training materials and IT guidance.

Project Manager (Contract)

September 2014 to March 2016, MoJ, UK

Having led and successfully delivered (early and under budget) the legacy telephony decommissioning and Service Management (AIS) projects for MoJ NOP, I am now providing programme governance, initiation and multi-work-stream leadership for the delivery and deployment capability for MoJ programmes under the Reform banner including Estates initiatives aligned to TW3 and Civil Service Reform.

The Estates work is HMCTS and Probation based and is a National programme of building decommissioning and relocations, a combination of business and ICT WAN/LAN, EUCS, Print changes.

Project Manager (Contract)

April 2013 to September 2014, MoJ, UK

Provision of full lifecycle project management for the Estates Transformation 4 Programme. ET4 is a wide programme of transformation of buildings and ICT with MoJ in order to realise £50m p/a savings. The programmes current scope is subdivided into 4 work-streams of which I manage one and deputise for the others. My particular work-stream involves the closure and relocation of staff and IT of a key MoJ building in Central London.

The role is technical in nature incorporating site infrastructure design and technical RFS submissions, although I did take the lead on the facilities activities as and when necessary in order to deliver on time. MoJ operate a single Windows based domain and all users are moved or migrated in a controlled manner with up front UAT to ensure day one success of migrated users and their applications and data. Given the often- emotive nature of people and process transformations, scope is very firmly set and agreed with all parties.

The project was managed and controlled using common principles and incorporated the usual project and programme artefacts including IA and Data Security Aspects and was delivered early and under budget.

The next challenge was to manage the decommissioning of telephony systems from across the MoJ Estate working closely with and contracting in, third parties to enable secure systems to be removed in a controlled and non-impacting manner. This was delivered to time and slightly under budget which enabled me to focus on a further challenge of managing the entire NOP solution into live service.

Project Manager (Contract)

November 2010 to November 2012, Atos, UK

Provision of full lifecycle project management for the Infrastructure Refresh Programme, DIR. DIR is a consolidation of three technical estates with three suppliers to one and a complete tech refresh of the Ministry of Justice estate – received MoJ achievement certificate at programme close.

Also running multiple technical delivery (infra) projects as well as service acceptance. Provision of Defect Management and governance for DARTS Project for MoJ and latterly managing an internal project updating secure infrastructure as part of Atos / MoJ support network (RSN). Included approval and rewrite of HLD and LLD for solution designs with Solution

Managers and Architects.

In particular the RSN delivery was an on-going programme that required a real project management focus and I was asked to step in and provide the governance required to understand and document the full scope and delivery plan and complete this secure project.

Project Manager (Contract)

November 2009 to August 2010, HMRC, UK

Provision of build, test and deployment management for HM Revenue and Customs for the Spectrum Programme. Spectrum is a multi-tier Web, Java and Oracle based application, large and complex over £35m. The code was developed by a third party, the infrastructure provided by outsource partners, based on Oracle, Java, Weblogic, Unix, Autonomy, Documentum, etc.

The project is recognised as one of the largest and most challenging projects for the department in recent years and brings together a number of complex systems and cross-government business benefits helping to secure UK Borders, collect revenue and provide auditable evidence for convictions. Circa 2000 Confidential and 7000 Restricted user base bringing separate and legacy systems to a new shared service solution.

Project Manager (Contract)

November 2008 to August 2009, HMRC, UK

Provision of full life cycle project management for HM Revenue and Customs for a portfolio of projects including Customs Transformation and other line of business projects. My role also includes mentoring other project managers and extensive supplier management plus close working with PMO to gain understanding of internal (IBIS, HPGF) processes and typical OGC gateway reviews (Service Management).

Interim Project Manager (Contract)

October 2008 to November 2008, MoJ, Atos Origin, UK

Provision of project management for The Ministry of Justice for a portfolio of infrastructure projects ranging from bespoke, small line of business enhancements to estate wide infrastructure and security implementations.

Career Break

May 2008 to October 2008

Having completed a number of assignments for the Home Office, I further developed my own company which provides IT consulting, web design and IT support, doing a bit of studying and searching for my next challenge.

See www.andacami.com

Senior Project Manager (Contract)

February 2007 to May 2008, Home Office, Fujitsu Services, UK

Provision of project management for the design, develop, build and test of the UK Immigration Points Based System, specifically Business Process (Caseworking) and Extranet.

The technologies involved were Metastorm, .Net, Java and SQL. Latterly, I managed a portfolio of small projects under the Tech Refresh remit, mainly COTS application upgrades, server decommissioning and some AD and Exchange migration.

During this time, I also managed the service transition (readiness & introduction) of a combined STRAP2 MOD and Home Office POISE SECRET system.

Technical Project Manager (Contract)

December 2005 to September 2006, Home Office, Fujitsu Services, UK

Provision of technical project management for the build and deployment of a Secure (accredited) Remote Access Service (under the Mobile Services Programme) utilising Laptop computers for Directorate staff.

This particular project relates to the large-scale roll-out of highly secure Laptops as part of an estate-wide tech refresh and incorporates a number of common, bespoke, leading edge and security technologies based on a Windows XP and Office base build.

Career Break

March 2005 to December 2005.

Having been made redundant from Bytes, I took to further developing my own Web Development company plus some short-term consulting / pre-sales roles with PlanNet and Computacenter.

Lead Consultant (Permanent)

June 1996 to January 2005, Bytes Technology (formerly Plato Computer Services), Milton Keynes, UK.

Starting my career with Plato in 1996, my duties centred on the front-line support of many of Plato's clients including Police, Banking, Insurance, Automotive and Travel. Having grown with the company and adjusted to its many changes I became Lead Consultant, second to the Microsoft Practice Manager.

Technologies worked with include: XP, Server, Exchange, SharePoint, Citrix, Routers, Switches, Firewalls

Latterly as a senior member of the practice, my achievements revolved around the successful requirements understanding and bid response including technical design helping Plato to win new business and retain existing clients leading to the generation of PIDs, technical designs and costing and the subsequent management and hands on involvement in the implementation of client infrastructure projects, such as network upgrades, server builds and AD, Exchange and XP migrations.

I also worked closely with management on new business ventures such as pay as you go IT Support Services, outsourcing and hosted solutions.

General Summary of companies and agencies worked with

North Wales Police, Home Office, HMRC, Ministry of Justice, Computacenter, PlanNET, MOD, Hiscox, NatWest, TUI, Sun Life Financial of Canada, UKBA, Lehman Brothers, NatWest Markets, Atos, Cap Gemini, Detica, Plato, Computers Unlimited, Apple, Fujitsu, Legal and General, Este Lauder, CGI, Convergent Network Solutions, Watson Wyatt, Spirit Group, Connexions, Unilever, Barron McCann, Xerox, Vodafone, Steria, LEAs, UKIC and others.

Further summary of roles / skills

As well as the key roles described above, I have worked for a number of consultancy companies and my own customers over the years (since 1986 to date) summarised as below:

- Building relationships
- Change and project management and governance
- Team Leadership and mentoring
- Project planning and milestone reporting
- Business and technical documentation
- Worked to PRINCE2, MSP, RAD, Agile and ITIL
- High Level and Low Level Designs
- SharePoint and O365
- GSI, LAN, WAN, SAN, WLAN, VPN
- IPT, PBX Telephony systems
- Bid / Proposal writing / Tender response & review
- Commercial awareness
- Design, gap analysis, service documentation
- Service acceptance, assurance and governance
- Waterfall, Agile, RAD, Use case
- COTS and developed software delivery
- Advancing my skills and adding value
- IT Deployment, Gold build
- Security Aspects inc. RMADS, ITHC, SyOps
- Consulting and Business Analysis
- Effort driven and earned value Msft Project planning
- Conversant with most Software and Hardware
- Microsoft Project and other Office products
- Clustering and virtualisation
- Secure infrastructure
- Supplier Management
- Change, Procurement and Commercial
- Business process / transformation
- Business cases, project briefs and scope
- RAID management
- SecurID, key refresh, Flagstone disk
- FMEA and Issues treatment

- Training and Education** I have attended many courses in relation to my prevailing job function or role over the years.
- Education** I have a full comprehensive education. Prince2 2009 Practitioner. Looking to further back up my on-the-job experience with SCRUM, MSP and ITIL qualifications when time allows.
- Interests** I like to socialise and I am an active member of Westfield Sports Car Club being the current Chairman; Internet technologies, web design, science & tech, AV and films are also of interest.
- References** References are available on request.

Personal Detail

- Married with two children (19 and 24)
- Full UK driving license
- Current and valid passport
- Lives in North London/Hertfordshire
- NI No. NM 82 03 62 C
- MBCS
- Prince2 Practitioner
- Security Cleared to a high-level